



Business Shipping Information

Minimum Order Policy

We have no minimums and encourage every order, large or small.

FREE Shipping

FREE shipping is available on orders of \$500 or more if shipped within the contiguous United States. Orders of \$499 or less will incur applicable shipping charges.

International Orders and Orders Shipped to Alaska, Hawaii, and US Territories

Orders shipping to the contiguous United States can be made online through our wholesale web site. For our valued customers placing orders shipping to Alaska, Hawaii, US territories, or countries outside the US, please call our sales support team at 1-855-966-7669 for assistance in placing your order, or email us sales@snowflakescandy.com.

LTL Shipments

Large orders may be shipped LTL (Less than Truck Load) on a pallet via common carrier. A fork lift or loading dock are assumed to be present at the destination and any lift gate delivery or appointment fees may be the responsibility of the purchaser and billed separately. To determine if your order will ship LTL, please call 1-855-966-7669, M-F, 9 am – 5 pm Pacific Time or email sales@snowflakescandy.com.

Order Processing Time

We make every effort to ship orders within 72 hours of receipt. Please note that orders placed after 5 pm Pacific Time or during weekends and holidays will be considered received on the following business day. Large orders can take longer to produce and ship, so order accordingly. If an order will be delayed or can't ship complete, we will make every effort to contact customers directly. All deliveries are made via USPS, UPS, FedEx, or common carrier, and the speed of shipment is at the discrepancy of Snowflakes Candy.

Expedited Shipments

Orders requiring expedited delivery cannot be placed via the website. Please call 1-855-966-7669, M-F, 9 am – 5 pm Pacific Time, to place an order requiring expedited shipping. Expedited delivery charges are based on package dimensions, weight, and destination address. All charges are the responsibility of the purchaser.

Shipments to P.O. Boxes, APO, Commercial, and Residential Addresses

We can ship to all P.O. boxes, APO, commercial, and residential addresses. Please note that orders delivered to residential addresses may incur a residential addresses surcharge from the shipper.

